

Londi Broadway
46-48 Broadway Market, Hackney, E8 4QJ

Dispersal Policy

Maintaining a close relationship with the local residents, the premises manager will deal with any complaints in a prompt manner.

The management is aware of the importance of safe departure and quiet dispersal of customers. To this end, a manager who holds a Personal Licence will be on duty together with sufficient staff at peak trading times to adequately manage and control customers when arriving, during their stay and when leaving.

In relation to dispersal, we will operate the following procedures and systems, to ensure that our premises operate in a neighbourly manner as effective management of customer behaviour whilst in the premises is paramount, this is achieved through:

- A 30-minute drinking up time which is incorporated into the licence for the purposes of the Licensing Act 2003 which assists with gradual dispersal of all customers in the premises at the end of the evening.
- Strong management presence front-of-house at all times.
- Management and staff training, in particular in specific area of customer management.
- Adequate signage will be posted to remind customers to be considerate of the local residents when leaving the premises.

- Customers will be encouraged to leave the premises in a quiet and orderly manner.
- Customers will not be allowed to take any drinks outside the premises.
- If a group of customers are found to be loitering near the building, they will be politely asked to move on as quickly as possible.
- The management will provide appropriate information to customers who require a taxi.
- Customers will be reminded that alcohol sold as off sales should not be opened and consumed in the vicinity of the premises.